Eligibility Criteria and Terms & Conditions

School Holiday Program

1. **Eligibility:** The program is available to children and young people who:
    - Are aged 8–18 years inclusive,
    - are currently attending school,
    - are living with low vision or blindness, and,
    - reside in South Australia or the Northern Territory.
2. **Fees:** The program will advertise and/or clearly outline any applicable associated costs including meals and supplementary entertainment.
3. **Registration:** Registration is essential for each activity and must be submitted before the Expression of Interest (EOI) closing date specified on the relevant flyer and registration form. To register, complete the relevant booking form or contact the Guide Dogs SA/NT Client Services team by phone or email.
4. **Availability:** Places may be limited and are subject to availability. Submission of an EOI does not guarantee a place.
5. **Parent or guardian consent:** Parent or guardian consent is required for all participants under 18 years of age.
6. **Medical, accessibility and support requirements:** Parents or guardians must provide accurate emergency contact details and disclose any relevant medical conditions, allergies, accessibility requirements, support needs or behavioural considerations during registration.
7. **Transport:** Parents or guardians are responsible for arranging transport to and from activities, unless otherwise advised.
8. **Clinical suitability:** Participation is subject to a clinical review of the information provided, including vision reports and any relevant

support requirements. Parents or guardians will be asked to provide a current vision report for their child. This report assists Guide Dogs SA/NT clinicians in understanding the child's vision needs and determining appropriate support for the planned activities. The assessment helps ensure activities are suitable and can be delivered safely, with consideration for the wellbeing, accessibility and enjoyment of the individual participant and others.

9. **Additional support requirements:** Additional support requirements: Where Guide Dogs SA/NT clinicians determine that a participant requires additional 1:1 support to safely and meaningfully participate, a parent, guardian or appropriately qualified support worker (provided by the parent or guardian) must accompany them throughout the program. Parents, guardians and support workers are responsible for supporting the child they are accompanying and must not assume responsibility for supervising or assisting other participants. Where a support worker is required, they must provide evidence of a valid Working with Children Check and NDIS Worker Screening Check, along with their contact details and identification. Where a parent or guardian accompanies the participant, only their contact details are required.

10. **Cancellations and non-attendance:** Parents or guardians should notify Guide Dogs SA/NT as soon as possible if their child can no longer attend a booked activity, so their place can be offered to another participant.

11. **Illness:** If a child is unwell, they should not attend the activity. Parents or guardians must notify the Guide Dogs SA/NT Client Services team as soon as possible.

12. **Respectful behaviour:** Participants and any accompanying adults are expected to treat other participants, staff and volunteers with courtesy and respect, and follow reasonable instructions provided by Guide Dogs SA/NT staff. Guide Dogs SA/NT reserves the right to require any participant to leave the event or activity at any time, at its discretion.

13. **Safety:** Participants and accompanying adults must follow all relevant safety instructions provided by staff and presenters to help ensure the safety and wellbeing of everyone attending.

14. **Changes or cancellations by Guide Dogs SA/NT:** Guide Dogs SA/NT reserves the right to amend, postpone or cancel activities when necessary. Registered participants and their parents or guardians will be notified of any changes.

15. **Photography and video recording:** Photography or video recording may occur during activities. Appropriate consent will be obtained before identifiable images or recordings are used for promotional or communication purposes. The Guide Dogs SA/NT Client Services Team and clinicians may take additional photos for internal use such as parent reports, if media consent has not been given, these photos will only be shared with the relevant parent/s and/or guardian of the participant.

16. **Personal belongings:** Participants are responsible for their own personal belongings. Guide Dogs SA/NT accepts no responsibility for lost, stolen or damaged items.

17. **Activity-specific information:** Additional information, including what participants need to bring and any relevant drop-off and pick-up arrangements, will be communicated to parents or guardians ahead of each activity.

By registering for the School Holiday Program, parents or guardians acknowledge and agree to these eligibility criteria and terms and conditions.